

Customer Support Representative with French

Who we are?

ES Bright Consultants is a well-established global company specializing in providing professional services and support within international legal environments. Our Sofia office is the heartbeat of everything that we do, and a variety of teams work closely together to ensure that our growing reputation is enhanced in a positive and productive way every single day.

We are an enterprise led by ambition and therefore we have a bright future ahead of us.

What we want?

We understand that our amazing group of employees have provided the key to all of the achievements that we have made so far, so we are always making sure we are looking out for the best possible additions to join us to secure our future successes.

Currently there are opportunities available for applicants who are ready to give themselves a true financial focus to achieve personal goals, and who wish to take on a challenge that will lead to real rewards.

We would like to hear from you if you:

- Have a confident level of French – Spoken and Written;
- Are a person who is comfortable in communicating with people over the Telephone;
- Have the ability to present yourself in a professional way (Customer support/Telemarketing Experience a bonus, although not a requirement) ;
- Are motivated;
- Are looking for an energizing and exciting work place;
- Are not afraid to be target-driven, both as an individual and as part of a team;

Your responsibilities will be:

- Preserving the clients of our company;
- Provide excellent support to our customers via phone and email;
- Multitask and respond to customer's requests promptly, following the company's guidelines and procedure;

What we offer:

- Benefit Package (Travel card, Health Insurance + More)
- Regular team activities, extra promotional bonus opportunities
- Vibrant multinational culture with strong positive team spirit

- Monday-Friday working schedule
- Potential for career pathway – We promote from within and have big plans for growth, so we are ready to reward high performers with more senior roles within the company