

SAP APPLICATION SPECIALIST

Atos is a global leader in digital transformation with 120,000 employees in 73 countries and annual revenue of € 13 billion. European number one in Cloud, Cybersecurity and High-Performance Computing, the Group provides end-to-end Orchestrated Hybrid Cloud, Big Data, Business Applications and Digital Workplace solutions through its Digital Transformation Factory, as well as transactional services through Worldline, the European leader in the payment industry. With its cutting-edge technologies and industry knowledge, Atos supports the digital transformation of its clients across all business sectors. The Group is the Worldwide Information Technology Partner for the Olympic & Paralympic Games and operates under the brands Atos, Atos Syntel, Unify and Worldline. Atos is listed on the CAC40 Paris stock index

Atos Bulgaria is looking for SAP Application Specialist in the area of Supply Chain Management.

INTRODUCTION

- The position covers delivery of business applications support in an enterprise IT environment and resolution of application issues and operational changes mainly in SAP ERP system for the following areas:

- Logistics Execution (Production, Warehouse & Distribution management)

- The work of the team is organized on shifts - 24x5 basis during the week (Mon-Fri) plus on-call duties during the weekends
- Flexible working time (schedule)
- The provided application support is based on a ticketing system and requests from end users
- The position requires regular communication with:

- IT 1st level of support
- Business / key users
- Third party vendors

- The position can be considered as a natural career path for people with aspirations to become business systems consultants or SAP consultants

MAIN RESPONSIBILITIES

- Provide application support for SAP and other non-SAP business applications, ensuring their availability and performance
- Deliver investigation and resolution of application issues (incident requests)
- Fulfill standard operational changes (service requests)
- Preparation and update of technical documentation and mentoring of new team members
- Understand and follow the incident, change and problem management process
- Provide excellent customer support service
- Work under strict deadlines (Operational Level Agreements and Service Level Agreements)

JOB REQUIREMENTS

- University degree in Information Technologies/Computer Science or other technical education

- Experience in the IT support of business systems will be considered as strong advantage
Experience with SAP ERP or other systems will be considered as an advantage
- Analytical, troubleshooting and problem solving skills
On-site shifts in the ABCC office in Sofia
- Ability to work in a dynamic environment
- Excellent communication skills
- Pro-active learner and team player

Some of our employee benefits include:

- On Target bonus
- Additional paid leave
- Daily food allowance
- Medical care incl. dental care, glasses, etc
- Flex hours
- Home office
- Discount for sports cards
- Learning Hub
- Referral bonus

If you are challenged by this opportunity to join our team, we would be happy to speak to you!
Please send us your most recent CV in English.

Only the short-listed candidates will be contacted. All applications will be treated in the strictest confidentiality.

Apply on:

<https://career5.successfactors.eu/sfcareer/jobreqcareerpvt?jobId=144869&company=Atos&username=&st=42CFDA53FB99DB58AB2988D7853C2002A7A880A8>