

## **Sportsbook Customer Support Representative**

### **What you'll do**

- You will be the first point of contact for our clients with account related questions via chat, phone or email;
- You will work closely with other internal and external departments to help solve customer queries and issues;
- You will work on a flexible shift schedule (no night shifts) that will allow you to combine work with your studies or hobbies.

### **What you bring to the table**

- You should be fluent in English - both written and verbally;
- You should be willing to learn and develop within the international company;
- You should be a positive, friendly and flexible individual who is confident in communicating with colleagues and players;
- Pro-active attitude;
- Excellent analytical skills;
- Problem solving attitude;
- Strong critical thinking.

### **It's awesome, but not required, if you also have:**

- Previous experience in customer service. It's a plus, but not mandatory. We will train you to be the best in business anyway!
- Previous experience in online gambling industry;
- Keen interest in sports.

### **What's in for you...**

- Competitive Salary;
- Work from home policy during Covid-19 situation.
- The chance to be part of a challenging, motivating and dynamic industry;
- Real opportunities for personal and professional development within the company;
- Two week training and buddying process;
- Additional health insurance and Life insurance;
- Food vouchers;
- Transportation allowance;
- Regular team buildings, team events and happy hours filled with free drinks and snacks;
- Increased number of vacation days based on your length of service in the company;
- Fancy recreation area that includes a pool table, table tennis, massage chair, Play Station 4, mini football;
- Great office location next to "The Mall"
- Considerate Team Leaders to review your shift preferences a month ahead and make planning easier.

Apply here (paste the link in a browser): [https://bit.ly/Sportsbook\\_Mansion\\_2021](https://bit.ly/Sportsbook_Mansion_2021)

Please submit your application until 30<sup>th</sup> October 2021

Point of contact:

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