

Customer Support Specialist with German and English Language

Adecco is a Fortune Global 500 company and the global leader in HR services. The Adecco Group connects over 500,000 external colleagues with clients each day through its network of more than 6,600 branches, with 34,000 full-time employees in over 60 countries and territories around the world.

We believe that a better working environment contributes to a better life. So our expert consultants take time to match your skills and personality to the right company, ensuring the best fit for you.

Today we are giving you the chance to build a career development in one of the biggest corporations worldwide at the position of **Customer Support Specialist with German Language**.

Requirements:

- Fluent oral and written German language skills;
- Excellent level of English;
- Excellent customer and communication skills;
- Ability to work under pressure to tightly controlled deadlines;
- Advanced Microsoft office skills;
- Willingness to work in a team;
- Exceptional ability to learn new skills.

Responsibilities:

- Handle German speaking customers;
- Accurate and timely escalation of complex cases, when needed;
- Consulting customers about the specifications of the company's products;
- Focus on customer expectations and satisfaction;
- Protect confidential and sensitive information and materials;
- Collaborate with other team members to provide high quality support.

What we can offer you is:

- Work in a multinational corporate environment;
- Initial and regular trainings;
- Competitive remuneration package;
- Food & Gift vouchers;
- Additional health coverage;
- Performance-based bonuses;
- Chance to widen your IT skills;
- Team-buildings events and other social initiatives;
- Standard working time; no work during the weekends;
- Opportunity to work in a friendly team;
- Chance to advance your career.

If the position presents interest to you, do not hesitate to apply by sending us your CV in English to Adecco.BG.IR@adecco.com

Only short-listed candidates will be contacted. All applications will be treated in strict confidentiality. Recruitment license from National Agency of Employment N=1814/ 08.12.2014.